



Job Announcement

Title: Independent Living Specialist (**Hard of Hearing & Late Deafened**), 14 hours/week, based in Salem, MA

Description: The Independent Living (IL) Specialist provides IL services to primarily Hard of Hearing and Late Deafened consumers in the North Shore region, and provides outreach, including at exhibits, awareness trainings, home safety and assistive technology evaluations, and technical assistance to consumers and the general public. The IL Specialist will receive initial and ongoing trainings on a variety of topics to support their work.

Duties and Responsibilities:

- Respond to requests for Information and Referral
- Conduct intakes and assessments for Deaf, DeafBlind, Hard of Hearing and Late Deafened consumers who use ASL, other signed languages, or oral communication
- Develop written individual service plans (ISPs) with consumers, assist with identifying goals, document progress towards goals, including periodic reviews
- Provide direct services to consumers in the office, their home or in another safe location as agreed
- Provide core IL services to a reasonable caseload of consumers, including advocacy, peer counseling, information & referral and skills training, and support with achieving ISP goals
- Communicate regularly with supervisor regarding progress and issues
- Document services provided to consumers, community and agency accurately and in a timely manner
- Write monthly and quarterly summaries and other narratives for reporting as required
- Conduct outreach activities and participate in the provision of trainings and educational workshops
- Participate as part as directed providing support to walk-ins and during program events.

Required Qualifications:

- Bachelor's degree in the area of deafness, human services, or related field, or prior immersive experience with Deaf or Hard of Hearing, & Late Deafened people
- Sensitivity to and awareness of hearing loss issues
- Ability to accommodate to varied communication methods used by Hard of Hearing and Late-Deafened adults including written communication and spoken language
- Basic ability to use ASL, willingness to achieve fluency.
- Basic understanding of assistive technology options for Deaf, Hard of Hearing and Late Deafened adults
- Ability to travel within the service area and make home visits
- Ability to maintain confidentiality and follow agency procedures and show discretion.
- Professional approach, boundaries and ability to interact effectively within a multicultural environment.
- Strong interpersonal skills, initiative, and ability to learn independently to perform effectively as part of a team.

Preferred Qualifications:

- Prior experience with independent living services
- Working knowledge of Microsoft Office applications including Word, Excel, and PowerPoint
- Trained in peer mentoring, assistive technologies, or other topics related to hearing loss

To Apply: Interested applicants should email a cover letter, updated resume and three reference letters to:

Ann Thompson, Human Resources/Administrative Coordinator, at athompson@deafinonline.org

DEAF, Inc. is an Affirmative Action Equal Opportunity employer. Deaf, DeafBlind, Hard of Hearing and Late-Deafened persons, women, veterans, minorities, and persons with disabilities are encouraged to apply.