



Job Announcement

Title: Hard of Hearing/Late-Deafened Independent Living Specialist (17.5hrs/week, based in Salem)

Description: Provide independent living services to Deaf and Hard of Hearing individuals. Responsibilities include providing advocacy, skills training, outreach, information and referral, awareness training, and technical assistance to consumers and the general public.

Duties and Responsibilities:

- Manage a reasonable caseload of Hard of Hearing and Late-Deafened consumers
- Travel to multiple locations depending on consumer and program needs.
- Provide IL core services including: Skills training – modeling, guiding and supervising, co-advocacy, Information & referral, peer support. Develop written reports on consumer progress as needed, maintain up to date consumer files, and provide monthly data reports on all activities
- Assist with Deaf consumers as necessary if caseload distribution should warrant it.
- Communicate regularly and directly with supervisor regarding progress and problems encountered with consumers
- Participates in program meetings, DEAF, Inc. IL meetings/trainings, Agency wide meetings/trainings, DHILS network meetings, and others as directed.
- Develop written service plans for consumers delineating advocacy and skills training goals, and coordinate implementation and review of the plan in a timely manner
- Develop written reports on consumer progress as needed, maintain updated consumer files, and provide monthly data reports on all activities and assure that documents are submitted on time
- Provide Community Outreach and Training, including presentations, exhibits, classes, workshops and events
- Assist with promoting DEAF, Inc. workshops and events within North Shore region.
- Serve evening and weekend hours as needed to provide consumer training through workshops and social activities
- Perform other duties as assigned

Qualifications:

- Bachelor's degree in the area of deafness, human services, or a related field and/or two years of related experience with Hard of Hearing / Late Deafened adults.
- Proficiency in communication skills that match the varied methods of communication used by Hard of Hearing and Late-Deafened adults including, text, spoken language, and signed language or willing to acquire competency.
- Basic understanding of assistive technology options for Deaf, Hard of Hearing and Late Deafened adults.
- Working knowledge of Microsoft office products including Word, Excel, and PowerPoint and using a database.
- Ability to document services provided accurately both quantitative and narrative.
- Strong interpersonal skills and ability to perform effectively as part of a team.
- Highly reliable self-starter.
- Skilled in handling consumers and visitors with diplomacy and professionalism.
- Ability to work with coworkers, supervisors, and consumers in a cooperative manner in challenging situations.
- Sensitivity to and awareness of Deafness and hearing loss issues and experiential involvement with the Hard of Hearing and Late Deaf community.
- Must have reliable, readily available private transportation or public transportation within the service area.

Supervision: Reports to Regional Director of Independent Living Services

To Apply: Interested applicants should email a Cover Letter, Resume and three reference letters to:

Ann Thompson, Human Resources/Administrative Coordinator
DEAF, Inc.
athompson@deafinonline.org

DEAF, Inc. is an Affirmative Action Equal Opportunity employer. Deaf, DeafBlind, Hard of Hearing and Late-Deafened persons, women, veterans, minorities, and persons with disabilities are encouraged to apply.